

RESTAURANT

Breakfast : 07:00-11:00 Open Buffet in Otia main Restaurant
Lunch : 12:30-14:30 Open Buffet in Otia main Restaurant
Dinner : 18:00-21:00 Open Buffet in Otia main Restaurant
Late Dinner : 23:00 -02:00 Open Buffet in Otia Main Restaurant

SNACK SERVICES

Agora Restaurant (beach)	11:00 - 17:00
Xanadu Bar (main pool)	12:00 - 16:00
Lagoon Lounge Patisserie (beach)	11:00 - 23:00
Ice cream in Agora (beach)	11:00 - 17:00

Room Service - 24h / 15 € per order

Lagoon Lounge & Bar (beach)

BARS

Lobby Bar (main building)	:24h
Agora Bar (beach)	:11:00 - 17:00
Beach Bar	:08:00 - Sunset
Xanadu Bar (main pool)	:09:00 - Sunse
Sky bar (main building rooftop)	:09:00 - 00:00
Rosebud (main building)	:20:00 - 02:00

HOTEL CLINIC

Kindly note the hotel doctor is available 24 hours a day, for an extra charge

:24h

WI-FI INTERNET

Wi-Fi service is available in all areas of the hotel free of charge. Log in with your first name as on your passport, room number and a valid email address.

NOTE: You may find detailed information about the hotel, from Info Channel on your room TV. Check out time is 12:00 P.M. Rooms need to be prepared for new arrivals. The above-mentioned services and service times can be adjusted ,closed and changed by the hotel management due to weather conditions, seasonal demands, in case of health risk and legal prohibitions that may occur.

FANCYLAND

Operating hours 09:30 - 17:30

In the evening we have more activities & Kids Disco.

There are activities according to age groups between 4-12

Fancyland Kids Club offers for children between 2-4 years old an early development group. Opening hours may change due to weather and operational conditions.

Fancysnack restaurant is open from 11:00 until 18:00. Ice cream is available free of

LAUNDRY & IRONING SERVICES

To get your items the next day, please hand them in to Housekeeping Service before 10:00 A.M. To quicken the process you may call reception or guest relations.

Laundry & Ironing services are with extra charge.

BEACH TOWEL SERVICE

Please use your towel card to pick up your beach towel from the towel center by the beach between 08:00 and 18:00.

SPA SERVICES (EXTRA)

SPA-center is working from 09:00 until 19:00. There are sauna, steam room, jacuzzi, massage and beauty services available. Due to health risks steam room and sauna are not allowed for kids under 12 years old. Only jacuzzi is available for our guests, under 12 years old, between 10:00 - 13:00 during the day.

FITNESS CENTER

You may use gym and fitness facilities at the beach area. Operating hours: 07:00 – 19:00

LIMOUSINE AND SHUTTLE BUS SERVICE (EXTRA CHARGE)

For limousine and Shuttle bus service, Please contact guest relation department.

WAKE UP CALL

For a Wake up call service, kindly contact Reception or Guest Relations department.

ATTENTION: IT IS NOT ALLOWED TO USE ANY KIND OF SCOOTERS, ROLLER SCATERS AND HOVERBOARDS AT THE LOBBY AREA

OUR CLUB CAR SERVICE IS AVAILABLE 24 HOURS BETWEEN RECEPTION AND BEACH IN REGULAR ROUTE. KINDLY BE INFORMED THAT CLUB CAR SERVICE TO AND FROM THE ROOM ONLY ON ARRIVAL AND DEPARTURE

HIGH CLASS CONCEPT & HOTEL MAP

Dear Guest,

Welcome to our hotel, we are pleased to welcome you to our resort.

You can find information in this info guide which will help you during your stay.

Thank you for choosing us.

Hotel Management

To call reception and Guest Relation, kindly dial 0 from your phone.

To call another room, kindly press 5 and the room number you would like to reach.

For any requests kindly contact us on WhatsApp number +20 106 8682 569

